

Winter 2008

News From Across the AMS Specialties and Practices

## OFFICE LOCATIONS

### DENT TOWER

3980 Sheridan, 6<sup>th</sup> Fl

Internal Medicine

P: 961.9900

Cardiology Endocrinology

Gastroenterology

Pulmonology

Rheumatology

P: 882.6544

### ECMC

Internal Medicine

Infectious Disease

Nephrology

462 Grider St

P: 716.898.3000

### BGH

Internal Medicine

Allergy & Immunology

Cardiology

100 High Street

P: 716-859-5600

### LINWOOD

Internal Medicine &

Pediatrics

300 Linwood

P: 716.961.9400

### MILLARD FILLMORE

#### GATES

Endocrinology

Geriatrics

3 Gates Circle

P: 716-887-4600

### HERTEL-ELMWOOD

Internal Medicine

900 Hertel Avenue

P: 716.871.1571

### SWEET HOME

Sleep Medicine

1400 Sweet Home, St.5

P: 716.637.6283

## Med/Peds Goes Live on EMR

AMS continues to steadily move forward in rolling out an electronic medical record (EMR) in its various outpatient practices. As of November 1st, the Internal Medicine & Pediatrics Center located on 300 Linwood has gone live on Allscripts, the vendor of choice for UBIMD.

The site faculty and staff as well as dedicated staff from other AMS locations worked hard over the fall months to implement the EMR and have since adapted fully to the new system. This accomplishment establishes them as the second major AMS clinical practice site to conduct all patient affairs electronically.

## AMS at Dent Comes Together

In an effort to improve care and delivery, the primary and specialty areas of Dent Tower came together as one consolidated group in mid-August. Working collectively has already improved coordination of care among staff and faculty and also provided greater access to scheduling for patients.

A single call center is currently in development to field calls both for specialty and primary care. Once again, the staff and faculty have done an exceptional job in easing the consolidation process. As our practices at Dent continue to grow, we can expect even greater advancements in the future.

## Suggestions for EMR Users

- **Print Que** – Check the print que at the end of the day to be sure all scripts or faxes have gone through
- **Logging off** – Never “X out”, always log off or lock the computer when away for a prolonged period of time. Use F9 for CGM (GPMS) and close out of ImpactMD
- **Site** – All support staff that switch coverage between specialty and primary areas should keep aware of the “Site” they order scripts from. If scripts are ordered for any particular site, it is important to use the site the script was created for to refill.
- **FYI** – This is not part of the legal record. It is used for contact information as well as insurance authorization data.

## New Faces at AMS

### Roseann McAnulty



In November, Roseann McAnulty was appointed the **Chief Operations Officer (COO)** position at AMS. During her career at Nemours, Ms. McAnulty played a key role leading the organization through several periods of significant change, both strategic and organizational, rising from Senior Administrative Manager to her most recent position of Associate Director of the Nemours Clinical Management Program. Ms. McAnulty possesses a comprehensive background in healthcare management, data analysis, quality improvement, and project management and brings a practical, hands-on approach to her new role at AMS.

### Nadine Mund



On December 1<sup>st</sup>, Nadine Mund started as the **Compliance Officer** at AMS. Ms. Mund has over 13 years of professional coding and compliance experience. She has an extensive background in compliance in the WNY area hospitals and working with teaching physicians. She will be responsible for the development and monitoring of compliance and documentation and coding compliance program for the physician practices.

## Mark Your Calendar

### ***Holiday Closure Announcements***

AMS will be officially closed on the following days:

Friday, December 26<sup>th</sup>

Friday, January 2<sup>nd</sup>

### ***Emergency (Snow) Closings***

AMS closings will be posted on local news stations and WBEN Radio 930.

Note: In the event that your worksite is closed due to inclement weather, employees who are sent home or are not required to report to work will continue to be paid. In the absence of an official closing announcement, time missed at work must be charged to vacation, personal time or unpaid leave time.

### ***Open Enrollment***

Enrollment packets for 2009 were mailed out on 11/28/2008. Please review the materials included in the packets, complete all required paperwork, and return to the Human Resources Department at **4498 Main Street, Ste 23 Amherst, NY 14226** no later than **12/19/2008**. Questions regarding this information may be directed to Elizabeth Persons at P&A, 716-362-5409.